

Leslie Allen-Daniel (adpce.ad)

From: Monty Ledbetter <MLedbetter@cityhs.net>
Sent: Friday, October 13, 2023 1:09 PM
To: Richard Healey (adpce.ad)
Cc: Leslie Allen-Daniel (adpce.ad); Kerri McCabe (adpce.ad); Jason Bolenbaugh (adpce.ad); Stacie Wassell (adpce.ad); Shawn Davis; Bobby Harris; Denny McPhate; Cody Howell; Chase Helton
Subject: Re: Complaint of sewage - 348 Central Ave Hot Springs
Attachments: IMG_5143.jpg

We tested the water with a portable water sampler for chlorine, hardness, alkalinity and fluoride. All the test indicated that it was groundwater. We didn't record anything and have no records to give you. It's not uncommon for us to spot check water leaks like this. We don't always record them.

Attached is a pitcher from the basement showing the new sewer main and the new 4" service line. Both of them are in the basement in plain site. There in no leaks from the sewer. All the water in the basement is groundwater and coming from upstream were the drains form the roof are located.

There was sewer smells and we found a missing cap from a vent line on their service in the basement. If you need anything else let me know.

Monty Ledbetter
Utilities Director
City of Hot Springs

From: Richard Healey (adpce.ad) <Richard.Healey@adeq.state.ar.us>
Sent: Friday, October 13, 2023 10:34:27 AM
To: Monty Ledbetter <MLedbetter@cityhs.net>
Cc: Leslie Allen-Daniel (adpce.ad) <Leslie.Allen-Daniel@adeq.state.ar.us>; Kerri McCabe (adpce.ad) <Kerri.McCabe@adeq.state.ar.us>; Jason Bolenbaugh (adpce.ad) <Jason.Bolenbaugh@adeq.state.ar.us>; Stacie Wassell (adpce.ad) <Stacie.Wassell@adeq.state.ar.us>; Shawn Davis <SDavis@cityhs.net>; Bobby Harris <BHarris@cityhs.net>; Denny McPhate <DMcPhate@cityhs.net>
Subject: RE: Complaint of sewage - 348 Central Ave Hot Springs

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Monty
Please send me a copy of the sample results.
Thanks

From: Monty Ledbetter <MLedbetter@cityhs.net>
Sent: Wednesday, October 4, 2023 8:11 AM
To: Richard Healey (adpce.ad) <Richard.Healey@adeq.state.ar.us>
Cc: Leslie Allen-Daniel (adpce.ad) <Leslie.Allen-Daniel@adeq.state.ar.us>; Kerri McCabe (adpce.ad) <Kerri.McCabe@adeq.state.ar.us>; Jason Bolenbaugh (adpce.ad) <Jason.Bolenbaugh@adeq.state.ar.us>; Stacie Wassell (adpce.ad) <Stacie.Wassell@adeq.state.ar.us>; Shawn Davis <SDavis@cityhs.net>; Bobby Harris <BHarris@cityhs.net>;

Denny McPhate <DMcPhate@cityhs.net>

Subject: Re: Complaint of sewage - 348 Central Ave Hot Springs

Yes cam back not sewer.

Monty Ledbetter
Utilities Director
City of Hot Springs

From: Richard Healey (adpce.ad) <Richard.Healey@adeq.state.ar.us>

Sent: Wednesday, October 4, 2023 8:04:15 AM

To: Monty Ledbetter <MLedbetter@cityhs.net>

Cc: Leslie Allen-Daniel (adpce.ad) <Leslie.Allen-Daniel@adeq.state.ar.us>; Kerri McCabe (adpce.ad) <Kerri.McCabe@adeq.state.ar.us>; Jason Bolenbaugh (adpce.ad) <Jason.Bolenbaugh@adeq.state.ar.us>; Stacie Wassell (adpce.ad) <Stacie.Wassell@adeq.state.ar.us>; Shawn Davis <SDavis@cityhs.net>; Bobby Harris <BHarris@cityhs.net>; Denny McPhate <DMcPhate@cityhs.net>

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Monty

Has a sample of the liquid in the basement been collected and analyzed for the constituents of wastewater i.e. BOD, TSS and E-Coli to confirm its only stormwater?

Thanks

Richard C. Healey | Enforcement Branch Manager
Division of Environmental Quality | Office of Water Quality
5301 Northshore Drive | North Little Rock, AR 72118
t: 501-682-0640 | e: richard.healey@adeq.state.ar.us



ARKANSAS
ENERGY & ENVIRONMENT

From: Monty Ledbetter <MLedbetter@cityhs.net>

Sent: Tuesday, October 3, 2023 4:58 PM

To: Richard Healey (adpce.ad) <Richard.Healey@adeq.state.ar.us>

Cc: Leslie Allen-Daniel (adpce.ad) <Leslie.Allen-Daniel@adeq.state.ar.us>; Kerri McCabe (adpce.ad) <Kerri.McCabe@adeq.state.ar.us>; Jason Bolenbaugh (adpce.ad) <Jason.Bolenbaugh@adeq.state.ar.us>; Stacie Wassell (adpce.ad) <Stacie.Wassell@adeq.state.ar.us>; Shawn Davis <SDavis@cityhs.net>; Bobby Harris <BHarris@cityhs.net>; Denny McPhate <DMcPhate@cityhs.net>

Subject: Re: Complaint of sewage - 348 Central Ave Hot Springs

We have investigated that three times at least. The water that's running in the basement is not sewer water it is Stormwater . We have verified that. We have relined all of the sewer main in that area for manhole to manhole. We're very confident that what they are experiencing is Stormwater related. The last time we inspected it, I was there along with the deputy city manager, and it was raining. There was a lot of stormwater coming through those cracks. We went back after the rain stopped, and everything that was running through the walls had almost stopped.

Monty Ledbetter
Utilities Director
City of Hot Springs

From: Richard Healey (adpce.ad) <Richard.Healey@adeq.state.ar.us>
Sent: Tuesday, October 3, 2023 2:51:33 PM
To: Monty Ledbetter <MLedbetter@cityhs.net>
Cc: Leslie Allen-Daniel (adpce.ad) <Leslie.Allen-Daniel@adeq.state.ar.us>; Kerri McCabe (adpce.ad) <Kerri.McCabe@adeq.state.ar.us>; Jason Bolenbaugh (adpce.ad) <Jason.Bolenbaugh@adeq.state.ar.us>; Stacie Wassell (adpce.ad) <Stacie.Wassell@adeq.state.ar.us>
Subject: Complaint of sewage - 348 Central Ave Hot Springs

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Monty
DEQ received a complaint from a contractor Ralph Rent (903-733-4663) on behalf of the owner Anne Marcus (501-617-3345) of sewage entering a basement at the Toy Chest business located at 348 Central Avenue in Hot Springs. My understanding based on the photographs provided is the City's wastewater pipe (approximately 14 inches) is in the business basement and sewage is leaking from the concrete walls where the pipe exits the basement. The Owner's contractor hired a plumber who said the leaking sewage in the basement was caused by the City's sewer system.

Please investigate this complaint and let me know the outcome of your investigation.

Thanks

Richard C. Healey | Enforcement Branch Manager
Division of Environmental Quality | Office of Water Quality
5301 Northshore Drive | North Little Rock, AR 72118
t: 501-682-0640 | e: richard.healey@adeq.state.ar.us



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